**USB RAPTOR FAQ**

**What is USB Raptor anyway?**

USB Raptor is a simple yet powerful lock-unlock utility which can let you lock and unlock your computer using a USB flash drive as a key.

**What’s wrong with windows lock and why shouldn't I just use USB Raptor?**

Well Windows lock is just fine, but it missing some automation.  
In fact USB Raptor can integrate with Windows lock, however in this case most of the features are not available such automatic unlock when an unlock USB key is plugged in to your computer.

With USB Raptor you can have hardware keys on your pocket to automate lock and unlock of your system. You have rich security features available and customization options for your lock screen.

**How it works?**

Simple enough, the utility resides on system tray and checks USB ports for presence or a USB flash drive. On each flash drive detected the utility is looking for a specific unlock file which should contain encrypted data. If the file is present and the data is correct the computer stays unlocked. If the file is missing or corrupted the computer automatically locks. This make the system to lock each time the USB stick removed from the USB port and unlock when the USB flash drive is connected again.

**Which USB flash drives are compatible with USB Raptor?**

All USB flash drives are compatible with USB Raptor. There is no limitation or any special need or storage medium.

**Can I use USB Raptor in multiple PCs with the same key to unlock?**

Yes. The only thing you have is to set the same password on USB Raptor each PC.

**What alternative methods I have to unlock my system in case of lost USB flash drive?**

There are few unlock methods available such are using the password on lock screen or send unlock commands through network or using USB Master key. During the beta period the Master key creation and the network unlock tools are available only to beta testers.

**How can I become a beta tester?**

Beta test program is closed! Sorry!

**I noticed that CTR+ALT+DEL key combination is still active after lock. Is this a bug?**

No. This key combination is very hard to be disabled. Microsoft doesn’t allow programs to disable this feature for security reasons. Although there is no absolutely reason to disable it since this can’t give you access to desktop.

**I don’t see any customization option on the interface where are they?**

Customization options are available by using more\_setting.ini file. This file is located on the same directory with the executable and there are few options you can set to customize the lock screen looks. Under the [Customize] section you can set custom messages for each screen disable the bouncing logo, the clock and the bottom help line.

An example follows:

***[Customize]***

***NoLogo=1***

***NoHelp=1***

***NoClock=1***

***CustomMessage1="Monitor1 Scrolling message "***

***CustomMessage2="Monitor2 Scrolling message "***

***CustomMessage3="Monitor3 Scrolling message "***